

SYSTEM AND METHOD FOR NOTIFYING CALLERS**ABSTRACT OF THE DISCLOSURE**

A method (300) for notifying callers. The method (300) can include the steps of assigning (322) a first communications channel (148) to a set of
5 callers (137), temporarily converting (324) the first communications channel (148) to a second communications channel (150) when the first communications channel (148) is released and transmitting (336) a message to at least one of the set of callers (137) over the second communications channel (150). In one arrangement, the first communications channel (148)
10 can be converted to the second communications channel (150) for the shorter duration of a predetermined amount of time and a time until the first communications channel (148) is no longer released.